



# Conflict Coaching: Conflict Management Strategies and Skills for the Individual

*Tricia S. Jones, Ross Brinkert*

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**Conflict Coaching: Conflict Management Strategies and Skills for the Individual** Tricia S. Jones, Ross Brinkert

**Conflict Coaching: Conflict Management Strategies and Skills for the Individual** defines this growing area of conflict resolution and distinguishes conflict coaching as a stand-alone resolution technique. In a service society where human relationships are central to our professional as well as personal lives, individuals value one-on-one attention to obtain custom solutions for handling important interpersonal communication. The CD-ROM accompanying the book provides numerous resources for instructors, coaches, and other interested readers.

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